# Instructional Faculty Consortium Committee Meeting (IFCC)

PROGRAM:	Business Management				
DATE:	03/14/2023 9:30am – 2:00pm				
TIME:					
MEETING TYPE	Blended (Live and WebEx)				
FACILITATOR (S)	Dr. Cassandra Baker, Chair				
	Dr. Michael Cook, Vice Chair	r			
	Dr. Barbara West, Curriculum Program Specialist (TCSG)				
SECRETARY	N/A	<u> </u>	,		
ATTENDEES	Last Name	First Name	Technical College		
	Amaro	Frank	Southern Crescent		
	Baker	Cassandra	Gwinnett		
	Beam	Graceful	Georgia Northwestern		
	Binns	Lisa	Oconee Fall Line		
	Brantley	Angela	Wiregrass		
	Brown	Paulette	Wiregrass		
	Burrows	Brione	Central Georgia		
	Cook	Michael	Southern Crescent		
	Copenny	Jacqueline	Dean OFTC		
	David	N. Andre	Georgia Piedmont		
	Geuter	Janet	Online		
	Habersham	Jimmy	Columbus		
	Harding	Kristi	North Georgia		
	Harris	Alex	Ogeechee		
	Hunt	Elizabeth	Online		
	Jackson	Bridget	Georgia Piedmont		
	Jernigan	Tina	Southeastern		
	Kinnebrew	Alisa	Georgia Northwestern		
	Lane	Nicole	Albany		
	McCormack McNeely	Patrick Keith	Augusta Athens		
	Ogundu				
	Opoku-Finako	Temple Lyndsey	Southern Regional Central Georgia		
	Parham	Zara	Online		
	Revels	Denik	Southern Regional		
	Sainton	Fabrice	Georgia Northwestern		
	Susan Pinkston	Susan	Savannah		
	Taylor,	Arebe	Gwinnett		
	Toliver	Desna	Central Georgia		
	West	Barbara	TCSG		

#### **Approval of Minutes**

# Dr. Barbara West

Summary: Meeting minutes were reviewed by the MGMT IFCC consortium. Keith McNeely motioned to approve, Brione Burrows seconded, and the minutes were unanimously approved.

# **TCSG Updates**

## **Dr. Barbara West**

Dr. West discussed the upcoming BADGR program (formerly micro-credentialing) and the similarities of the program to what is being used by Economic Development. More details will be provided in the future as the program is developed. The program will contain numerous trainings and job ready certifications to meet workforce needs.

# **New Business/Business Management Updates**

## Dr. Cassandra Baker

Dr. West discussed how the use of AI (artificial intelligence) is creating challenges in maintaining academic integrity. Dr. Baker suggested that business management explore ways to use the tool to the student's advantage. For example, how can AI help a student improve their writing but still foster critical thinking. How can the technology be used in a classroom to deliver competencies?

The were no Business Management updates.

#### **Break Out Sessions**

Break out sessions were conducted to address the following items: Review MGMT 2135 and ascertain to continue to use it in the management curriculum or create a new course as a replacement, review of SB41, Small Business Management specialization, and review of MGMT 1135.

Results of the session regarding MGMT 2135 are as follows (live and online group).

Group 2 (live) concerning MGMT 2135 recommends that we do not create a new communication course to add to the occupational core. We recommend that MGMT 2135 Outcomes and Competencies be revised to make them more current and to streamline them. Competencies and outcomes should include both communication skills and communication technology skills. We also recommend that each college determine for themselves on whether it should be a required elective for their degree program.

Group 2 (online) recommends that a sub-committee be created to revise the outcomes and competencies for MGMT 2135 - volunteers already include Kristi Harding, Nicole Lane, Alex Harris, Patrick McCormack, and Alisa Kinnebrew.

SB41 group (live) results include the following:

Add MGMT 1135 (Managerial Accounting and Finance) as an "either or" option in conjunction with the current ACCT 1100 requirement.

Remove the required MGMT 2140 course and add it to "select 3 (now 4)" section of SB41 or keep MGMT 2140 required but offer MGMT 2205 along with it as "either or".

## **Recruitment and Retention**

Dr. West discussed how enrollment is down statewide in higher education. Colleges are offering more online courses to increase enrollment. Some colleges are offering "hyperflex" courses and allowing students to choose when to attend the live course dependent on their need. Other colleges are using participation assignments to encourage students to attend live classes.

Programs need to be creative to attract students and use innovative techniques to attract students. Additionally, the state is looking at all programs to create pathways for high school students into technical education.

#### **Articulation Agreements**

Dr. Baker discussed articulations agreements between TCSG schools and USG as well as colleges across the US. Michael Cook shared that Southern Crescent Technical College had a webpage detailing all the current articulation agreements available. Additionally, there is link on TCSGs website detailing articulation agreements statewide. Dr. Baker encouraged IFCC members to encourage local and state officials to foster more articulation agreements. Michael Cook shared that some of the current articulation agreements have expired but many institutions are still honoring past agreements.

A more in-depth study is needed to find out where students are going once, they have completed their education with TCSG. Now that enrollment is down statewide, it should encourage more schools to be flexible in articulating with TCSG schools. One of the main issues with articulation is that the numbering system between technical colleges and four-year institutions do not match.

**A committee was formed to address articulation**. Members who volunteered were Bridgette Jackson, Lyndsey Opuku-Fianko, Dr. Ogundu, Andre David, Frank Amaro, and Jimmy Habersham.

#### **Best Practices**

In order to encourage to return to "live" classrooms, some colleges are offering virtual meetings as a part of their class attendance. Frank Amaro shared that he was using discussion boards in his live class as part of his participation grade to encourage in class attendance.

Also, addressing recruitment, members discussed the use of career fairs to attract students to their programs. Dr. Baker encouraged all schools to actively involve their advisory committees to help with recruitment and retention initiatives.

Dr. West shared that some programs are coming up with creative ways to market their programs. You want to have members from various industries (hospitals, industry, hotels, high schools) to aid in recruitment. There will be pathways created for Business Management in the near future to help transition high school students into the technical college system. This will be more in depth than dual enrollment and is designed to get students into the workforce more quickly.

Graceful Beam shared that she is using synchronous online classes (WebEx) to foster engagement. Also, the creation of challenging assignments in live classes helps students become engaged.

Other suggestions to foster engagement were to utilize teams where possible to build community in courses.

Dr. Ogundo shared that he is advertising small business programs to other programs to increase enrollment. By "upselling" the business programs, students who have already earned a degree, diploma, or TCC, can take management courses to assist in being successful entrepreneurs.

Jimmy Habersham said he encourages his students to complete another program in addition to Business Management to become more marketable in other fields.

Dr. West suggested using the management specialization to steer students towards additional degree. Examples include four marketing courses or four accounting courses.

Dr. West informed the IFCC members that going forward, all future IFCC meeting will required in person attendance.

A future WebEx session will be held before the fall meeting to finalize the results of the breakout meetings.

MEETING ADJOURNED Motion to adjourn was made by Brione Burrows, seconded by Keith McNeely. Meeting		Motion to adjourn was made by Brione Burrows, seconded by Keith McNeely. Meeting	
		adjourned at 2:10pm	