

TECHNICAL COLLEGE SYSTEM OF GEORGIA

ACADEMIC AFFAIRS DIVISION – OFFICE OF TECHNICAL EDUCATION

INFORMATION TICKET

Date: 1/23/2024

Prepared by: Oenia Odums Email: oodums@tcsg.edu

| Process | Action Required |
|---|--|
| <input type="checkbox"/> Curriculum Revision | <input type="checkbox"/> Notify Appropriate Personnel |
| <input checked="" type="checkbox"/> Course Revision | <input type="checkbox"/> Submit Vote |
| <input type="checkbox"/> Probe Notice | Submit Vote by: [Date] |
| <input type="checkbox"/> Probe Feedback | <input type="checkbox"/> Notify Faculty and Administration |
| <input type="checkbox"/> Probe Outcome | <input checked="" type="checkbox"/> Information Only |
| <input type="checkbox"/> Other | |

PAS Group Title/PAS Code: Cyber and Related /0360

Program Standard Title/Major Code(s) and/or Course Standard Title/Course Code(s):

| | |
|--|---|
| Computer Support Specialist Degree (CS14) | CIST 2130 -Desktop Support Concepts (202412L) |
| Computer Support Specialist Diploma (CS23) | |

TICKET INFORMATION:

The Computer Support IFCC met on October 11, 2023, to review and discuss revisions to the CIST 2130 Desktop Support Concepts (201003) course standard. The IFCC decided to update the learning outcomes to reflect the evolving demands of desktop support professionals more closely which will make it an appropriate capstone course for the Computer Support Specialist degree (CS14) and diploma (CS23). The committee added one (1) hour of contact time and increased the total credit hours to four (4). The updated version of CIST 2130 will be added to a capstone OR option block which will not increase the total credit hours of the Computer Support Specialist Diploma (CS23) or Degree (CS14).