

Fairview Park Hospital HCA Healthcare

Pam Manders, RN, BSN, MBA-HCM
CNO Fairview Park Hospital

Visit [HCAhealthcare.com](https://www.hcahealthcare.com) for more information.

CONFIDENTIAL – Contains proprietary information. Not intended for external distribution.





Our mission

**Above all else,
we are committed to
the care and
improvement of
human life.**

Raina Williamson
Rehab Services Manager, MountainView Hospital

CONFIDENTIAL – Contains proprietary information. Not intended for external distribution.



Our enterprise

HCA Healthcare is one of the nation's leading providers of healthcare services, comprised of approximately **2,300** ambulatory sites of care, including **180*** hospitals, in **20** states and the United Kingdom.

By the numbers

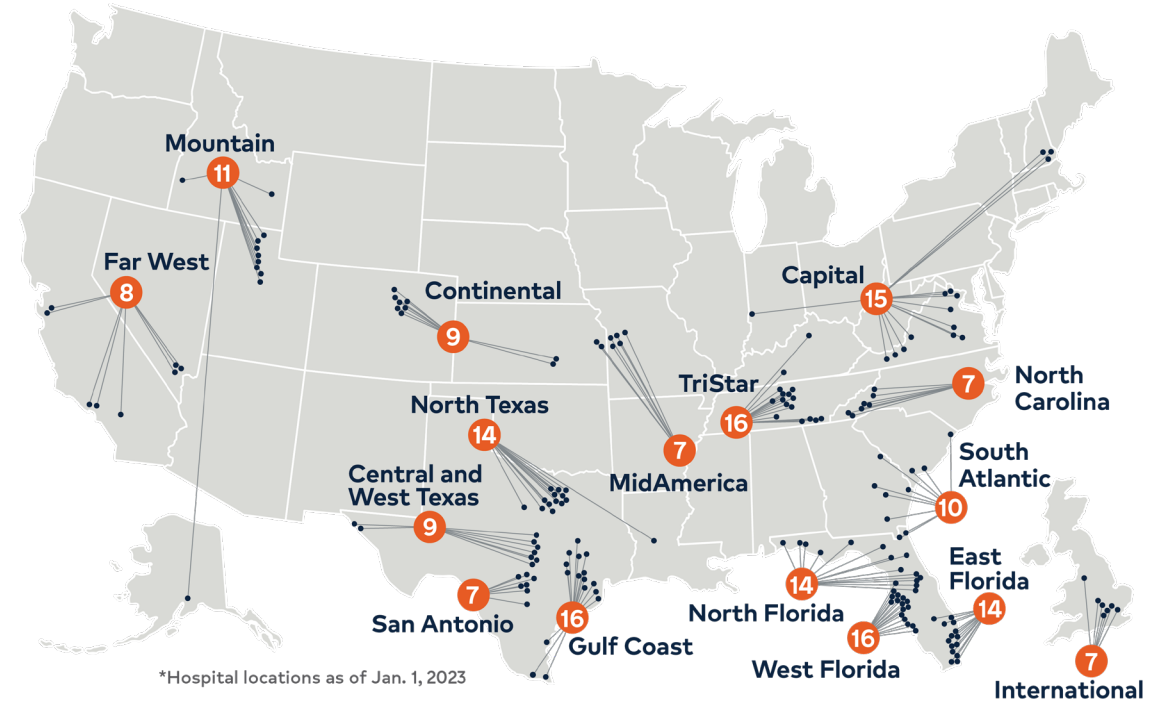
~294K
colleagues

93K+
registered nurses

45K+
active and affiliated physicians

Ranked 62
in Fortune 500**

All information is as of Dec. 31, 2022, unless otherwise stated.
*As of Jan. 1, 2023
**As of May 2022



Other sites of care:

HCA Healthcare | Ambulatory Surgery Division

HCA Healthcare | Physician Services Group

CareNow
Urgent Care

Our affiliated businesses:

HEALTHTRUST

SARAH CANNON
Fighting Cancer Together™

PARALLON
HCA Healthcare

GALEN
COLLEGE OF NURSING

Patient care in 2022



37 million+
patient encounters



9 million
emergency room visits



218,000+
babies delivered



2 million+
admissions



Left to right: Raejohne Foster, Nurse Leader, Medical Surgical Unit; Silvia Hakime-Smith, RN, Medical Surgical Unit; Sunrise Hospital and Medical Center

Supporting our clinicians and each other



CONFIDENTIAL – Contains proprietary information. Not intended for external distribution.

Nursing at HCA Healthcare

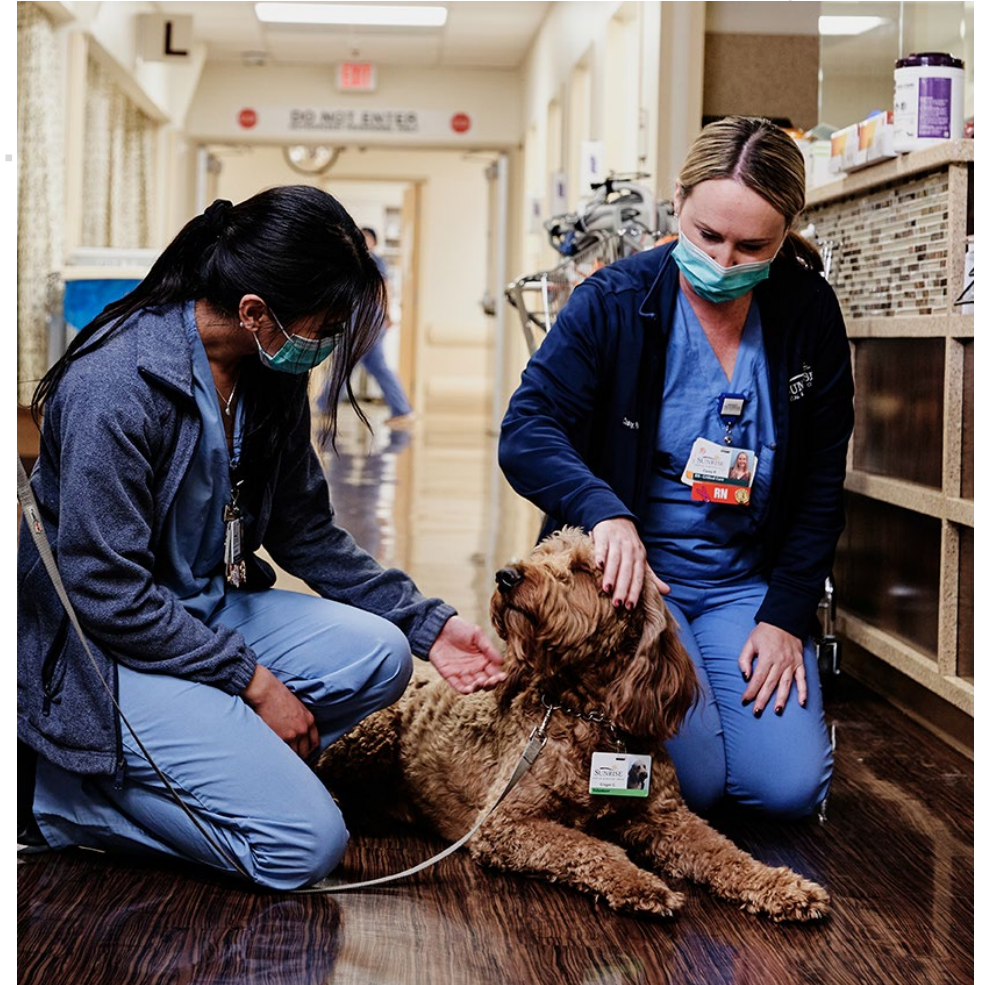
We are committed to supporting our nurses and the nursing profession by actively investing in resources, training and development programs to help advance clinical education and inspire tomorrow's leaders.

Recruitment and retention

We have invested significantly in the recruitment of quality nurses while also expanding care teams to include positions such as licensed practical/vocational nurses (LPN/LVNs), paramedics and nurse externs.

Workforce development

- Nurse Residency and StaRN programs: Nurse residents are surrounded by a community invested in their success and that will help build a foundation for their nursing career.
- Centers for Clinical Advancement: These 13 centers combine large-scale simulation and classroom education in one place.
- Galen College of Nursing: Since joining HCA Healthcare in 2020, Galen has continued to expand access to nursing education and enhance the nursing pipeline for HCA Healthcare and other health systems across the country.



Left to right: Charlotte Pamintuan, RN; dog Ginger;
Casey Pennington, RN; Sunrise Hospital and Medical Center

Partnering with physicians

Graduate medical education (GME)

300+ GME programs

4,700+ residents and fellows

*As of Jan. 1, 2023

2022 Physician Engagement Survey

14,000+ respondents

91% responded positively when rating HCA Healthcare facilities as preferred locations to practice medicine

94% responded positively when rating HCA Healthcare's quality of care

92% would recommend our hospitals to friends and family members

Dr. Suresh Bhushan
Psychiatry Specialist,
Southern Hills Hospital and Medical Center



Strengthening and being there for our communities



Corine Montante
Physical Therapist,
MountainView Hospital

CONFIDENTIAL – Contains proprietary information. Not intended for external distribution.

Investing in our communities in 2022

\$4.4 billion capital investment

\$3.5 billion estimated cost for the delivery of charity care, uninsured discounts and other uncompensated care

\$44.2 million enterprise giving to charitable organizations

143,800+ volunteer hours

\$17 million colleague giving with HCA Healthcare matching

6,700+ charitable organizations supported through donations and volunteering

\$27.7 billion in payroll and benefits

\$5.6 billion in federal, state and local taxes incurred, including \$2.3 billion of income, property, sales and use taxes



Left to right: Sara Pogue, Education & Learning Services Architect; William Wilmoth, Consulting Platform Architect; Adam Osborne, Consulting ITIL Process Analyst; Brittany Dunn, High Availability Analyst; HCA Healthcare



South Atlantic Access Point map

Fairview Park Hospital

South Atlantic Division
Atlantic Group

Size

190 Licensed Beds



200 Industrial Blvd
Dublin, GA 31021
478.275.2000



fairviewparkhospital.com

Memorial Health Meadows Hospital

South Atlantic Division
Atlantic Group

Size

57 Licensed Beds



One Meadows Parkway
Vidalia, GA 30474
912.535.5555



memorialhealth.com

Memorial Health University Medical Center

South Atlantic Division
Atlantic Group

Size

655 Licensed Beds



4700 Waters Ave
Savannah, GA 31404
912.350.8000



memorialhealth.com

Memorial Satilla Health

South Atlantic Division
Atlantic Group

Size

231 Licensed Beds



1900 Tebeau St
Waycross, GA 31501
912.283.3030



memorialsatillahealth.com

Doctors Hospital

South Atlantic Division
Atlantic Group

Size

354 Licensed Beds



3651 Wheeler Rd
Augusta, GA 30909
706.651.3232



doctors-hospital.net

Nursing Strategy

South Atlantic Division

CONFIDENTIAL – Contains proprietary information. Not intended for external distribution.



HCA Healthcare Nursing Strategy

Be the nursing organization of choice



Advocacy and Leadership

Career for a lifetime.



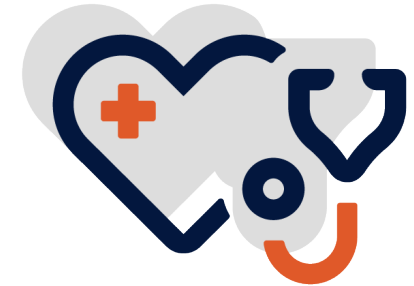
Staffing and Care Team Support

Innovative care models and process optimization through field observation.



Education and Academic Partnerships

Industry-leading education and career development.



Professional Practice

Evidence and research-based nursing excellence.



Advocacy and Leadership

Career for a lifetime.

2023 Nursing Priorities

- Elevate the Clinical Nurse Coordinator (CNC) role to support operations and new nurse transition
- Adopt a new nurse support mentorship program to support nurse transition
- **SATL: Nurse Leader University Launch (1Q23) and CNC Program Maturity (3Q23)**

Strategic Focus

- Nursing leadership at every level
- Recruiting and retaining the workforce
- Voice of the nurse



Staffing and Care Team Support

Innovative care models and process optimization through field observation.

2023 Nursing Priorities

- Support nurses utilizing resource nurses and technology
- Improve colleague retention through execution of high impact practices
- Identify and develop admit/discharge best practices
- Identify and implement innovative models of care
- **SATL: Enhance CSRN utilization, refine throughput and optimize care team model**

Strategic Focus

- Innovative models of care | Process optimization | Technology



Staffing and Care Team Support

Innovative care models and process optimization through field observation.

Addressing Gaps in Transition to Practice

- On demand NCLEX review courses
- Nurse Extern Programs
- StaRN/Nurse Residency Program
- Resource Nurse
- Centers for Clinical Advancement Centers



Education and Academic Partnerships

Industry-leading education and career development.

2023 Nursing Priorities

- Implement division academic partnership governance and standardized plan
- Strengthen our StaRN and residency program to meet the needs of the new nursing graduate
- **SATL: Nurse Extern conversions, grow simulation programs and support pipeline with strategic partnerships to external colleges and universities**

Strategic Focus

- Academic partnerships
- Nurse competencies
- Nursing residency
- HCA Healthcare Centers for Clinical Advancement (HHCCA)



Education and Academic Partnerships

Industry-leading education and career development.

Addressing the Nursing Faculty Shortage

- Dedicated Education Units (DEUs)
- Adjunct faculty support for clinical rotations
- Advisory Board and Board of Trustee Memberships
- Guest speaking experiences
- Wellness and resiliency strategies



Education and Academic Partnerships

Industry-leading education and career development.

Expanding the Nursing Pipeline

- Scholarship Programs
- Expansion of clinical rotation hours
- Support of the Nurse Extern Programs/Shadow shifts
- Preceptorships to meet community hospital needs
- Teaching tailored to current healthcare environment



Professional Practice

Evidence and research-based nursing excellence.

2023 Nursing Priorities

- Focus on nurse-driven metrics (nursing sensitive indicators) to ensure delivery of high-quality care
- Leverage national designations to promote nurse engagement and drive outcomes
- **SATL: Prevention of avoidable harm (falls, pressure injuries, hospital-acquired infections), collaborative approach to continuous readiness, optimal care experience performance**

Strategic Focus

- Professional practice
- Journey to excellence
- Nursing research



Thank you

Get Social.

Connect with @HCAhealthcare



HCA Healthcare
Today



LinkedIn



Facebook



Twitter



Instagram



YouTube