

TECHNICAL COLLEGE SYSTEM OF GEORGIA

ACADEMIC AFFAIRS DIVISION – OFFICE OF TECHNICAL EDUCATION

INFORMATION TICKET

Date: 4/8/2024

Prepared by: Oenia Odums Email: oodums@tcsge.edu

Process	Action Required
<input type="checkbox"/> Curriculum Revision	<input type="checkbox"/> Notify Appropriate Personnel
<input checked="" type="checkbox"/> Course Revision	<input checked="" type="checkbox"/> Submit Vote
<input checked="" type="checkbox"/> Probe Notice	Submit Vote by: 5/3/2024
<input type="checkbox"/> Probe Feedback	<input type="checkbox"/> Notify Faculty and Administration
<input type="checkbox"/> Probe Outcome	<input type="checkbox"/> Information Only
<input type="checkbox"/> Other	

PAS Group Title/PAS Code: Cyber and Related (0360)

Program Standard Title/Major Code(s) and/or Course Standard Title/Course Code(s):	
CS23 Computer Support Specialist	CIST 2130 Desktop Support Concepts
CS14 Computer Support Specialist	
CHD1 Help Desk Career Launch	
HD41 Help Desk Specialist	
MOH1 Dual Enrollment Help Specialist	

TICKET INFORMATION:

The Computer Support IFCC met in October 2023 to review, discuss, and vote on proposed curriculum revisions by the Chair and Vice-Chair. The IFCC Chair and Vice-Chair proposed the following updates to the Computer Support programs:

- Add CIST 2130 Desktop Support Concepts as a more appropriate capstone course option for CS23 and CS14 with an 'OR' option.

- Increase the credit and contact hours for CIST 2130. The IFCC Chair and Vice-Chair cited that the additional contact time will allot sufficient time for faculty to address the increases in complexity and capabilities of the current industry standards.
- Update the course competencies and learning outcomes to match the knowledge and rigor of the programs more closely.

The addition of CIST 2130 will not impact the total credit hours for CS23 and CS14. These updates will affect CHD1, HD41, and MOH1 where CIST 2130 already exists. Each of these programs will increase the total credit hours by one (1). The full Computer Support IFCC voted in agreement with the proposal. Colleges offering the programs listed above have three weeks to vote on this probe. Presidents can then review the results during their next scheduled meeting.