

Sharing Best Practices Webex Session
Business Management

April 9, 2020 11 a.m. – 11:30 a.m.

Participants:

Leyner Argueta, Georgia Northwestern
Cassandra Baker, Gwinnett
Grace Beam, Georgia Northwestern
Christal Blalock, Chattahoochee
Monica Christensen, ?
Andrea Caldwell, Georgia Piedmont
Mike Cook, Southern Crescent
Rita Drake, Atlanta
Jennifer Edwards, Southern Crescent
Belinda Fisher, Oconee Fall Line
Alex Harris, Ogeechee
Sean Hoffman, Ogeechee
Rushe Hudzinski-Sero, Savannah
Alisa Kinnebrew, Georgia Northwestern
Tina Jernigan, Southeastern
Michelle Kirby, ?
Michelle Likins, North Georgia
Susan Pinkston, Savannah
Ramona Pollard, Georgia Piedmont
Michelle Roach, Atlanta
Gina Robinson, ?
Babs Russell, ?
Fabrice Sainton, Georgia Northwestern
Kawanna Strong, Chattahoochee
Karen Howard, TCSG
Prima Seepaul, TCSG

Karen welcomed everyone and explained the purpose of meeting, which is an open discussion for faculty to share best practices, challenges, and obtain suggestions from peers.

Open Discussion: What's Working

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Grace: Students are doing great as a virtual team.

Michael Cook: Collaborate live classes – half of users are not able to get their video/mics to work. Not sure if it's connectivity issues. Students suggested 'crazy hat day' to lighten up sessions.

Grace: She recommended that students turn off webcams to reduce band width. She then shared Blackboard support number and stated that they have been a great help with troubleshooting students' issues (877-382-2293). Also helps to turn off webcams when having connection issues. Karen shared GVTC's resource page: <https://gvtc.tcsg.edu/deac>

Rushe: A lot of her students don't have the technology so they have been using their cellphones. She instituted conference calls to keep in touch with students and to answer questions. She's been using Freeconferencecall.com.

Cassandra: She is really experienced teaching online. She uses remind.com to remind students to come to class. Also, she uses an online whiteboard (Zoom or Microsoft whiteboard) along with a Wacom pen. She demonstrated the product via a shared screen. Also gave an example of Microsoft Ink, which allows her to write directly on PowerPoint while in Zoom. The Wacom pen costs \$82.

Karen: She discussed concerns (privacy, maintaining records, etc) with Zoom and TCSG's recommendation that is not be used.

Cassandra: She has her zoom setup so that users have to have an ID to enter. Zoom allows you to record and add closed captions.

Michael Cook: He is using Collaborate for discussion boards in his online classes. The students answer the discussion orally and do not have to type in the discussion board threads. This approach seems to provide a little incentive to attend the class.

Deanna Edwards: She uses Skype because it is also available on cell phones.

Cassandra: Is it possible to do Friday? Many have classes during this time.

Karen will email her meeting notes to everyone via the MSD-L listserv.

Next WebEx: Friday, May 1 10 a.m. – 11 a.m.