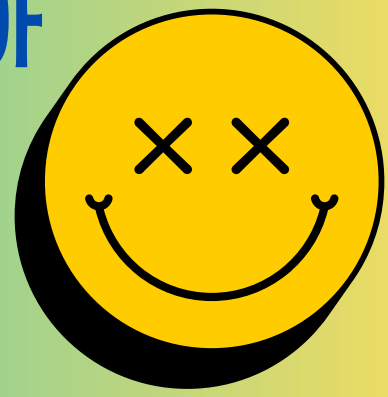


THE PURSUIT OF BANNER AND HAPPINESS



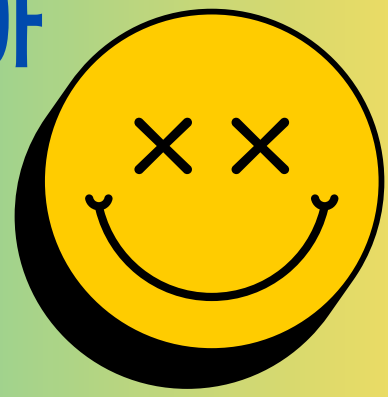
TRAINING AGENDA

RTS Payment Gateway 101

- What is RTS
 - Pass-Through for Online Credit Card and Check Payments
- What does it do?
 - Records Payment transactions into Banner TSAAREV for tuition and Fees and into TSAMISC for admission application charges and payments.
 - It is a pass-through for Nelnet Payment Plans
- What does RTS not do?
 - Process Credit Card and Check Payments
 - Retain credit card and check account numbers.
 - Contain your bank information
 - For admission payments it does not contain names with payment transaction info.
- RTS Manager
 - Term Control for tuition and fee payments
 - Payment rule controls for all tuition and fee payments for checks and credit cards
 - Payment rule controls for transcript payments.
 - Payment control rules for admission application payments.
 - Payment control rules for your mobile app payments



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TRAINING AGENDA

RTS Payment Gateway 101

- RTS SSO Gateway Manager
 - Term control for the Pay by Nelnet Payment Plan button in Self Service
 - What permissions are required to access the SSO Gateway Manager
- How does application of payment work?
 - The opposite from banner application of payments.
- What are DWCC's and why do they happen?
 - Priority code issues
 - No matching payment detail code
- Can I leave DWCC's on the students account?
 - No
- How should I correct a DWCC?
 - Supervisory Adjustment is preferred if possible.
 - If no supervisory adjustment, then being done in a clean session and putting that session paperwork with the original STUWEBCREDIT or STUWEBCHECK session is the way to go.

