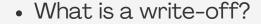


TRAINING AGENDA

Banner AR Write-Offs 101



- What type of write-off do we do in banner?
- TCSG Write-Off Procedure
- What steps need to occur before I can Write-Off?
 - Consult with VPA
 - Due Diligence
 - Send to Collections
- Which students can be sent to collections
 - Owes Balance
 - Due Diligence Completed
- Which students cannot be Written-Off
 - Students who owe more than \$3000 in any given FY
 - Some students with a Bankruptcy
 - Students that were not approved with SAO
- ZFRWRIT How does it work and what does it do?
- ZFRWRIT SAO Text File Creation
- Q&A





