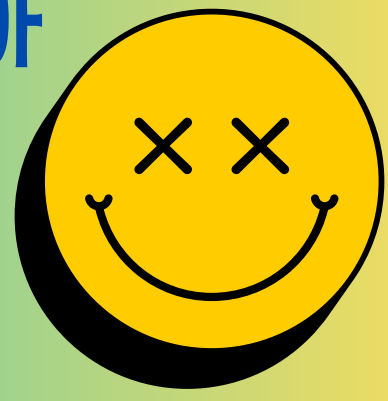


THE PURSUIT OF BANNER AR HAPPINESS



TRAINING AGENDA

Banner AR Collections 101

- What is Collections?
- How does collections work?
- TCSG Collections Procedure
- What steps need to occur before I can send a student to collections?
- Which students can be sent to collections
 - Owes Balance
 - Due Diligence Completed
- Which students cannot be sent to collections
 - Students Under 18
 - Students with a Bankruptcy
 - Students who have already been written off.
 - Students that owe less than \$10
 - This list is a few main ones
- ZSPCOLC - How does it work and what does it do?
- Help uploading files to Williams and Fudge
 - Andy Bass abass@wfcorp.com
- Q&A

