

## Banner Invoices not working

For audit purposes, it is suggested that the business office staff begin using TSAAREV to request an invoice for a student. If you request an invoice, but that invoice is not produced, you will need to check your term that you have saved in user level defaults in TSRCBIL.

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Below are the details taken from the Ellucian support site for this issue.

**Q:** Where does Banner get the term code for the invoice when it is requested from a data entry form such as TSAAREV or SFAREGS?

**A:** Banner will get the term for the requested TSRCBIL invoice when running in Sleep/Wake in one of two ways, depending on which form the invoice has been requested.

For forms that do not have a Term in the key block, such as TSAAREV or TSADETL, Banner will look to GJAPDFT or GJAPDEF for the default term code to be used.

- If there is a saved user default for the term on GJAPDFT, then that term will be used when requesting an invoice from TSAAREV or TSADETL.

- If there is no saved user default for the term on GJAPDFT, then Banner will look to the default term on GJAPDEF when requesting the invoice from these two forms.

- If there are no defaults on either form, then an error will be issued indicating there is no default term. (See FAQ 1-E54909)

For forms that have a term in the Key block, such as TSASPAY or SFAREGS, the term entered in the key block is the term that will be used when generating the invoice.