Banner Invoices not working

For audit purposes, it is suggested that the business office staff begin using TSAAREV to request an invoice for a student. If you request an invoice, but that invoice is not produced, you will need to check your term that you have saved in user level defaults in TSRCBIL.

Below are the details taken from the Ellucian support site for this issue.

**Q:** Where does Banner get the term code for the invoice when it is requested from a data entry form such as TSAAREV or SFAREGS?

**A:** Banner will get the term for the requested TSRCBIL invoice when running in Sleep/Wake in one of two ways, depending on which form the invoice has been requested.

For forms that do not have a Term in the key block, such as TSAAREV or TSADETL, Banner will look to GJAPDFT or GJAPDEF for the default term code to be used.
- If there is a saved user default for the term on GJAPDFT, then that term will be used when requesting an invoice from TSAAREV or TSADETL.
- If there is no saved user default for the term on GJAPDFT, then Banner will look to the default term on GJAPDEF when requesting the invoice from these two forms.
- If there are no defaults on either form, then an error will be issued indicating there is no default term. (See FAQ 1-E54909)

For forms that have a term in the Key block, such as TSASPAY or SFAREGS, the term entered in the key block is the term that will be used when generating the invoice.