

Category: RTS On-line processing

Item/question:

FAQ 1401: Is there a way to prevent students who have AR holds from paying online?

Solution/Answer:

There is a rule (APPLICATION>Rules) that can be set up in STUDENT CREDIT and STUDENT CHECK.

AR-HOLD S 0 S Allow Online payment w/Ar Hold N (if you set this value to N), it won't allow any transactions to be made in RTS manager that has the A/R indicator checked in the form STVHLDD. For any hold where the STVHLDD A/R indicator is checked, the student will not be allowed to pay online.

NOTE: If an online transcript payment is being made, the transaction won't be accepted if the student has an AR hold.